

Sensory Shopping

My visit to...

Newlands Shopping Centre

A **visual accessibility guide**



What is Newlands Shopping Centre?

Newlands Shopping Centre is a Shopping Centre in Kettering

Address:
Newlands Shopping Centre, Gold Street,
Kettering, Northants, NN16 8JA

Telephone:
01536 411920

Website:
www.newlandsshopping.com

What day am I going to Newlands Shopping Centre? (Please tick)

Monday

Tuesday

Wednesday

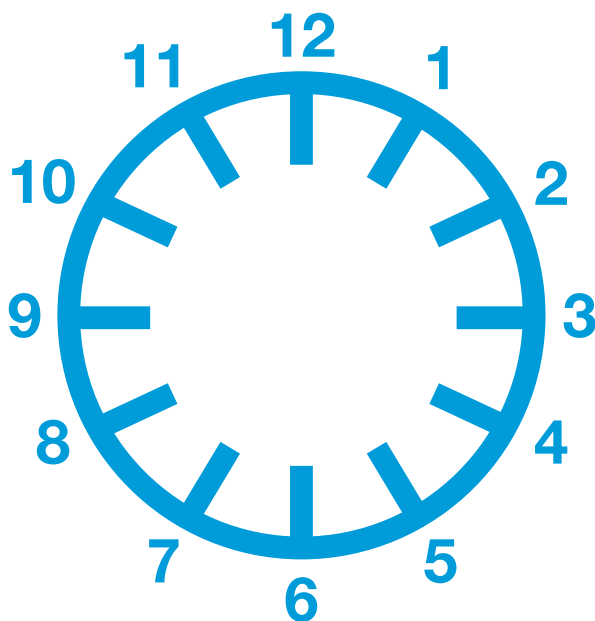
Thursday

Friday

Saturday

Sunday

What time am I going to Newlands Shopping Centre? (Please tick)



- Newlands Shopping Centre is **BUSIEST** on Thursday, Friday and Saturdays between 11am and 4pm.
- Newlands Shopping Centre is **QUIETEST** on Sunday, Monday, Tuesday and Wednesday's between 9am to 11am and 2pm to 5.30pm.
- We are busier around Christmas and School holidays.

I will be at Newlands Shopping Centre for about...

hours

minutes

During events, sales and Christmas, Newlands Shopping Centre can be busier and look different.

How will I get to Newlands Shopping Centre?



Parent & Child and Blue Badge parking spaces

You can get to Newlands Shopping Centre in the car.

Information about car parking and access

- Sat Nav for parking is NN16 8DP
- You can park your car in our multi-storey car park
- Parking is free on Sundays
- There are parent and child spaces on level 2
- Parking is free for blue badge holders.



Bus terminal is located outside the centre on Newland Street.

You can also get the bus.

Information about bus stops

- Buses will drop you off in Newland Street outside the Newlands Shopping Centre

How do I get into Newlands Shopping Centre?

You will enter Newlands Shopping Centre through one of 5 entrances.



From Gold Street



From TK Maxx - Tanners Lane



From Tanners Lane



From Newland Street



From Boots - Gold Street

How do I find the toilets?



Follow the signs to find the toilets.

- The toilets can be found in Tanners Lane Mall next to the lifts to the car park

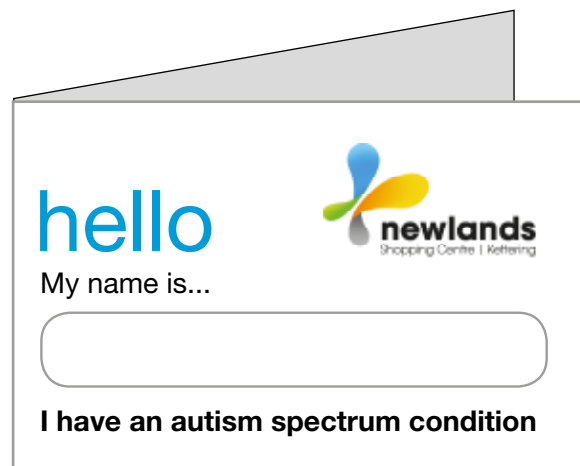
How will I be supported?



Centre Management desk

If you want you can use our autism awareness cards.

- The cards are for you to use if you want to tell staff or shoppers about your autism.
- They can be picked up from our Management Centre.



How will I be supported?

If you need any help ask any Newlands Shopping Centre member of staff.



Newlands Shopping Centre staff who operate Newlands Shopping Centre receive specialist training on autism awareness and will be happy to help you.

What can I do at Newlands Shopping Centre?

You can shop.

There are lots of shops at Newlands Shopping Centre. Here are our four biggest shops.



T K Maxx Tanners Lane Mall



H&M Tanners Lane Mall



Boots Newland Street Mall



Home Bargains Newland Street Mall

I am going to visit...

List what shops you will go to.

A list of all our stores can be found on our website
www.newlandsshopping.com/Directory.aspx

What can I do at Newlands Shopping Centre?

(Tick what you see)

You can eat at Newlands Shopping Centre.



Greggs – Gold Street Mall: Greggs also has a small seating area within their store.



Tapri – Main Square: Tapri is located at Main Square and serves a selection of food and drink with a seating area but can be busy and noisy at times.

If we eat at a restaurant in Newlands Shopping Centre today, we might eat at: (A list of our restaurants can be found on our website www.newlandsshopping.com/Directory.aspx)

You can also bring a packed lunch.

- You can eat a packed lunch on one of the benches in Newlands Shopping Centre.



Who might I see at Newlands Shopping Centre?

(Tick what you see)

You might see our:



Centre Management



Security Staff



Cleaning Staff



Maintenance Staff

What to do if things go wrong?

You can find any member of Newlands Shopping Centre staff



If you have an autism awareness card show them to our staff

hello

My name is...

I have an autism spectrum condition

newlands
Shopping Centre | Kettering

Tell our staff about your emergency.

- I am lost, please help.**
- I have lost something.**
- I don't feel well.**
- I need someone trained in first aid.**
- I am feeling overwhelmed, please help me find somewhere quiet.**

Write some more examples...

After my visit...

What I liked best about my visit to Newlands Shopping Centre

What I want to do again

What I would like to do next time

Feedback questionnaire

Was the guide helpful?

What could be better about the guide?

What was missing from the guide?

What would help make my visit more enjoyable?